



Case study: Kilsyth Children's Club

The Background:

Back in 2005 founders, Ann and Danny Gallagher were running a very popular Childminding business. With the numbers of children they were dropping off and collecting from school each week rapidly growing; opening Kilsyth Children's Club was the logical next step. With a shortage of quality childcare options in the area, they focus on offering flexible out of school and holiday club care to suit the needs of busy families, allowing families to chop and change their bookings whenever they need to.

The challenge:

The duo were managing their invoices and bookings on excel spreadsheets, which meant a lot of time was spent on manual data input.

“ We were spending almost one week every month manually invoicing. It was extremely time consuming to send out the invoices and then to correct all the mistakes that were in them ”

explains Ann.

After mistakes in the booking spreadsheet left them having to make last minute arrangements when they had more children in than expected, they decided to start looking for alternative management systems.



The Solution:

“Connect Childcare was the first system we came across that did everything we could hope for. The online reviews were fantastic and we quickly decided that Connect was the perfect choice” said Ann.

After making the decision to set up Connect Childcare at Kilsyth Children's Club, Ann was impressed with the level of support she was given.

“We found the system very easy to get up and running” explains Ann

“The staff team at Connect are extremely helpful and more than happy to answer all my questions and even to customise reports for me.”



The Result:

“Connect Childcare has freed up management time hugely and mistakes are now almost nil.”

Ann has benefitted hugely from the flexibility within Connect Childcare.

“The variety of different register options is just ideal for the different needs of breakfast club, school pick up lists, after school sign in and holiday club. It's made all of our lives easier.”

