



## Case study: Bellissima Nursery

### The Background:

Bellissima Nursery in Beckenham has been specially renovated to provide a homely environment where children can progress at their own developmental pace, achieving their full potential through the Early Years Foundation Stage.

### The challenge:

As Bellissima Nursery was growing, they were looking for new ideas to cut down on the time staff were spending on invoicing each month, including rectifying mistakes with invoices because of grant payments or chasing payments from parents.



## The Solution:

The management team at Bellissima spoke to the Connect Childcare customer service team about how new software could help to streamline their invoicing process. They felt the SAGE integration and First Capital Cashflow elements of Connect Childcare's innovative software would benefit the nursery.

"We were really sold by how much simpler our invoicing process could be with Connect," said Paul Barrett, Bellissima Director. "We were impressed with the flexibility of running invoices through Connect, especially if you needed to recalculate because something had been forgotten.

"It also means that we can handle deposits for children and take monthly payments. As it integrates into our SAGE accounts software, we have been able to save hours each month on taking and making payments. The First Capital Cashflow element of Connect has made it really easy to receive direct debit payments, making our lives easier as well as those of the parents who are paying us.

"Invoicing has also been improved because of how easy it is to calculate grant payments for each child in our care using the grants module. In just a couple of clicks, we can accurately allocate grants to individual children, ensuring their monthly invoices are right first time, every time.

"Using iConnect to record observations, take daily registers and change bookings has made life much simpler for our staff meaning they can dedicate more time to the children we are paid to look after and develop.

"Communication with parents has also improved by keeping in touch with them through the communications module of Connect;



## The Result:

"Using iConnect is going really well for all of our staff," concluded Paul.

“They are enjoying using it and finding it really functional. We have been really pleased with the switch to iConnect and look forward to continuing to use it as the nursery grows.”

"As we were already Connect Childcare customers, we were able to quickly understand how the tablet software works, but the onsite training that we received was excellent and enabled us to start using iConnect straight away."

